SHOMERA CASE STUDY

OVERVIEW

Shomera are the largest provider of House Extensions and Garden Rooms in Ireland and the UK. Their innovative team of designers and builders work closely with their clients to create unique living and working spaces that have graced the covers of magazines and featured in numerous television shows.

During the lockdown Shomera experienced a considerable increase in demand for their services. The shift to remote working translated to the requirement of private workspaces at the homes or remote workers. Since this was at the core of the Shomera solution it was obvious that their business was about to scale quite significantly. Shomera quickly acknowledged that their own IT systems were not sufficient to cope with this increase in demand nor was it remote-working friendly. They then engaged with IT.ie for a solution. They relied heavily on an in-house email and file server as well as a traditional on-premise phone system. IT.ie began with the introduction of a managed firewall & endpoint security solution. We then moved their entire email and shared file system to Office 365 & SharePoint. Lastly, we migrated their phone system from an old PBX system to a new VoIP system fully integrated with Microsoft Teams.

KEYWORDS

- **Microsoft 365**
- **SharePoint**
- **VoIP**
- **Managed Firewall**
- **Endpoint Security**

CHALLENGES

Shomera experienced significant demand for their services as the shift to remote working translated to the requirement for private workspaces at the homes of remote workers. They acknowledged that their existing IT systems were not sufficient to support the scaling of their business.

01
The IT System

The entire business IT system was running on a single aging server. Performance was poor and remote working was almost non-existent.

02
The Phone System

The phone system was running on an unsupported PBX system with no method to add new phones or to use remotely

03
The Server

The server required multiple restarts a week due to a number of inherited reasons.

SOLUTIONS

IT.ie completed a complete restructuring of Shomera's entire IT system and unified communications to cloud based solutions to support the continued scaling of their business.

01

IT System Restructuring

Introduced managed firewall and endpoint security before restructured existing IT system to support business growth.
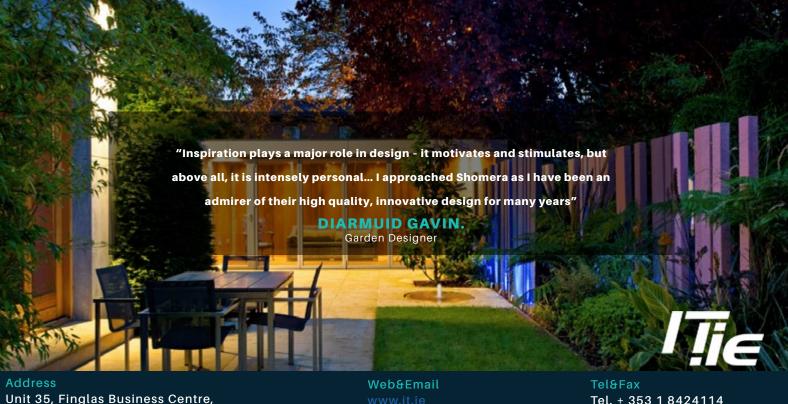
02

VoIP Solution

Migrated old solution from PBX to VoIP with full Microsoft Teams integration

03

Cloud Migration

Migration to the cloud with the introduction of Microsoft SharePoint and Office 365.

RESULTS

The entire Shomera IT systems has been restructured and optimised with the very best industry standard cloud solutions and IT security. The Shomera workforce now works and collaborates in an entirely different way and enjoys all of the benefits of the Microsoft Office 365 ecosystem of productivity and collaboration tools. "From the initial meeting with the IT.ie team to the project itself, the whole process was really smooth and the level of service since has been tremendous". said Pat O'Reilly - General Manager at Shomera.

"Inspiration plays a major role in design - it motivates and stimulates, but above all, it is intensely personal... I approached Shomera as I have been an admirer of their high quality, innovative design for many years"

DIARMUID GAVIN.
Garden Designer