PEOPLE AND MICROSOFT 365 SECURITY · IRELAND

CyberProtect User

PREVENT | RESPOND | RECOVER

Every inbox, account and Microsoft 365 file. Guarded, watched and backed up.

Anti-phishing, Microsoft 365 backup and account monitoring in one product, run for you by IT.ie, with staff training and phishing simulations in Pro.



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What is CyberProtect User?

IT.ie's managed protection for your people and your Microsoft 365. It stops phishing before it reaches inboxes, backs up your email, files and Teams, and watches for hijacked accounts. IT.ie runs it all for you from Ireland.

PROTECTS	BACKS UP	EDITIONS	MANAGED BY
Staff inboxes and Microsoft 365 accounts	Email, OneDrive, SharePoint and Teams	Essentials, or Pro with training and testing	IT.ie, with local Irish support

Prevent. Respond. Recover.

The three words on the box are the three things User does for your people and Microsoft 365.

PREVENT

Phishing stopped before anyone can click

Many scams start with an email. User filters email before it lands, and in Pro it trains your people to spot what gets through.

Cloud email protection / anti-phishing
Filters phishing, malware and impersonation emails.

Cyber awareness training PRO
Short, regular training that helps staff spot scams.

Phishing simulation & testing PRO
Realistic test emails show who needs more help.

Dark web monitoring PRO
Alerts you when staff credentials leak online.

RESPOND

A hijacked account spotted and shut down

A stolen password lets an attacker quietly read, forward and send email as one of your team. User watches for exactly that.

Cloud Detect & Respond (CDR)
Watches Microsoft 365 for compromised accounts.

365 tenant security management PRO
Ongoing checks that close gaps in your settings.

RECOVER

Deleted or encrypted data, put back

Your data is yours to protect. User keeps an independent backup so you can put things back.

Microsoft 365 backup
Email, OneDrive, SharePoint and Teams, ready to restore.

Essentials or Pro

Both editions protect email, back up Microsoft 365 and watch your accounts. Pro adds the human layer: training, testing and early warning.



FEATURE	ESSENTIALS	PRO
Cloud email protection / anti-phishing	✓	✓
Microsoft 365 backup	✓	✓
Cloud Detect & Respond (CDR)	✓	✓
Cyber awareness training	Not included	✓
Phishing simulation & testing	Not included	✓
Dark web monitoring	Not included	✓
365 tenant security management	Not included	✓

15%

Why businesses choose Pro

In an IT.ie survey of 1,000 Irish office workers, only 15% said they get the training they need to prevent a data breach. Pro closes that gap with regular training and realistic phishing tests.

When a staff account is hijacked

ILLUSTRATIVE

Detected
A sign-in from an unusual location.

Flagged
A new rule forwarding email outside.

Contained
The session is stopped and the account locked down.

Resolved
IT.ie resets access, removes the rule and tells you what happened.

Microsoft runs Microsoft 365. Your data is yours to protect.

Under Microsoft's shared responsibility model, keeping your email, files and accounts safe is your job. CyberProtect User does it for you, on Business Standard or Business Premium.

ON BUSINESS STANDARD

Standard includes Microsoft's baseline email filtering. User builds on it with:

- A dedicated anti-phishing and email filtering layer
- Independent backup of email, OneDrive, SharePoint and Teams
- Monitoring for compromised accounts

ON BUSINESS PREMIUM

Premium adds strong tools such as Conditional Access. User adds the backup, monitoring and people side.

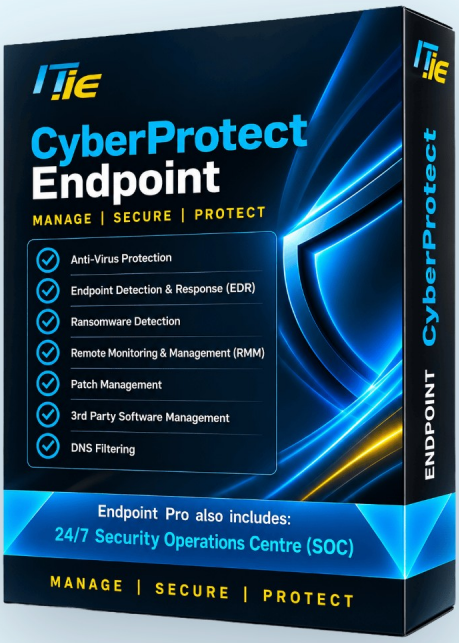
- Microsoft 365 backup you can restore from
- Cloud Detect & Respond managed by IT.ie
- Training, phishing simulations and tenant security checks with User Pro

User and NIS2

NIS2 Article 21 lists the security measures in-scope organisations must take. CyberProtect User supports several of them across your people and Microsoft 365.

21(2)(b)	**Incident handling**	Cloud Detect & Respond for compromised accounts.
21(2)(c)	**Backup and recovery**	Microsoft 365 backup and restore.
21(2)(f)	**Testing that controls work**	Phishing simulations show how staff respond (Pro).
21(2)(g)	**Cyber hygiene and training**	Email protection, plus awareness training in Pro.
21(2)(i)	**Access control**	Tenant security management and dark web monitoring (Pro).

No product makes a business compliant on its own. Governance, policies and risk management matter too, and IT.ie can help with those.



THE OTHER HALF OF THE SHIELD

User protects people. Endpoint protects devices.

An attack that starts in an inbox often ends on a laptop or server. CyberProtect Endpoint protects every laptop, desktop and server, with IT.ie watching device health and fixing problems before they become incidents.

MANAGE | SECURE | PROTECT

What CyberProtect Endpoint adds

Anti-virus protection
Blocks known malware on every device.

Endpoint detection & response
Contains attacks that get past anti-virus.

Ransomware detection
Watches for ransomware and acts to stop it.

Patch & third-party software
Windows and everyday apps kept up to date.

DNS filtering
Stops staff reaching malicious websites.

Remote monitoring & management
IT.ie sees device health and fixes issues remotely.

24/7 SOC PRO
Security analysts watching around the clock.

Why take both?

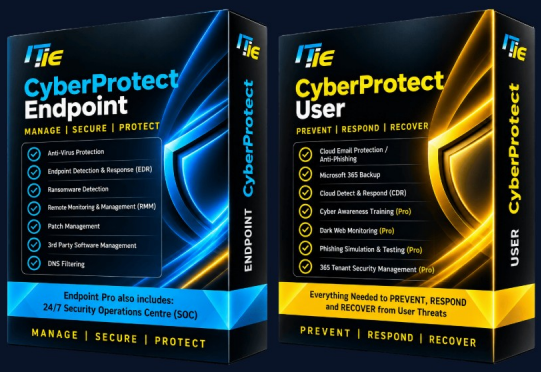
STARTS WITH A PERSON

A phishing email or a stolen password. CyberProtect User stops it at the inbox and the account.

ENDS ON A DEVICE

Ransomware encrypting a laptop. CyberProtect Endpoint catches and contains it.

Explore Endpoint at it.ie/cyberprotect/endpoint



Protected in three steps

From first conversation to fully managed protection for your people and Microsoft 365, with as little disruption as possible.

Step 1

Assess

A free security assessment shows where your people and Microsoft 365 are exposed and which User edition fits.

Step 2

Connect

IT.ie connects CyberProtect User to your Microsoft 365 with minimal disruption.

Step 3

Protect and support

From then on IT.ie manages the protection, backups and training for you from Ireland.

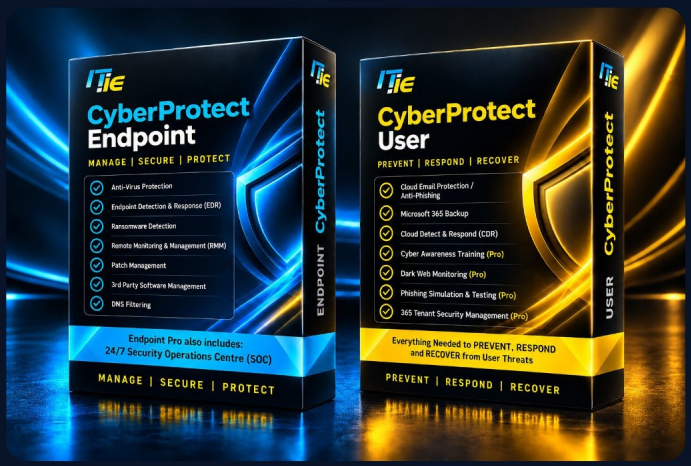
Book your free security assessment

We'll show you where you're exposed today and which User edition would close the gaps. No obligation.

CALL US FREE
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EMAIL
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ONLINE AND LIVE CHAT
it.ie/cyberprotect/user



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